

Education Horizons Sub-processors

Service	Location	Use	Privacy
Amazon Web Services (AWS)	Australia	<ul style="list-style-type: none"> - Hosting the Zunia product - Hosting the myEdOnline product - Hosting SEQTA for customers who have specifically requested a hosted service - Hosting Assetwhere software - Hosting our Australian support telephone call centre 	Privacy Information Security Information
	USA	Hosting SEQTA for Canadian customers	
	UK	Hosting Assetwhere software for UK/European customers	
	Dublin / UK	Hosting Engage software for UK/European customers, and other customers by request	
	Bahrain	Hosting SEQTA for UAE customers	
	Various other global locations	Hosting international Engage customers	
Salesforce	Japan	Global customer relationship management, notifications and announcements. Service Desk for SchoolPro, Zunia, Engage, Synergetic and SEQTA .	Privacy Information Security Information Also see this link for details on the EU's Japan Adequacy Decision
Marketo	Australia	Global marketing communications and lead management	Privacy Information Security Information
Live Chat Monitoring	Australia	Managing online enquiries through our websites.	Privacy Policy
Zapier	USA	Workflow integration between Live Chat Monitoring and Salesforce	Privacy Policy
Zendesk	Australia	Providing support for SEQTA and myEdOnline (due to be	Privacy Information Security Information

		deprecated in October 2022)	
Microsoft Office 365	Australia & Europe	Email and administrative support services	Privacy Centre Trust Centre
Microsoft Azure	Australia	Hosting of some SchoolPro schools	
	Singapore	Hosting Synergetic for Singaporean customers	
Microsoft Dynamics	Europe	Engage Customer Relationship Management System	
Pipedrive	Estonia (EEA)	Assetwhere Customer Relationship Management system	Privacy Policy
HappyFox	Europe & USA	Assetwhere Service Desk Software	Privacy Policy Security Information
PeopleHR	UK	Education Horizons UK HR Information System	Privacy Policy Security Information
Culture Amp	UK, Australia & USA	Education Horizons global employee engagement platform	Privacy Policy
Arlo	Australia	Australian Training and event management	Privacy Policy Security
Sage	UK	Engage Accounts	Privacy Policy
8x8	UK	Engage Telephony	Privacy Policy

To be alerted to any future changes of sub-processor, please contact privacy@educationhorizons.com.

Last updated 30 May 2022